



Welcome to Reflex GO



Your internet is ready.
Just plug in and go.

Thank you for choosing
Reflex GO.

Your device has been
pre-configured by our
team, so there's no
technical setup required.
Follow the steps below
and you'll be online in
minutes.



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Whats in the box?

- Reflex GO router (pre-configured)
- Power adapter
- White network cable
- Plain grey network cable
- Grey network cable with yellow ends
- This quick setup guide

You can safely remove any supplier pamphlets, everything you need is right here.



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Before you begin

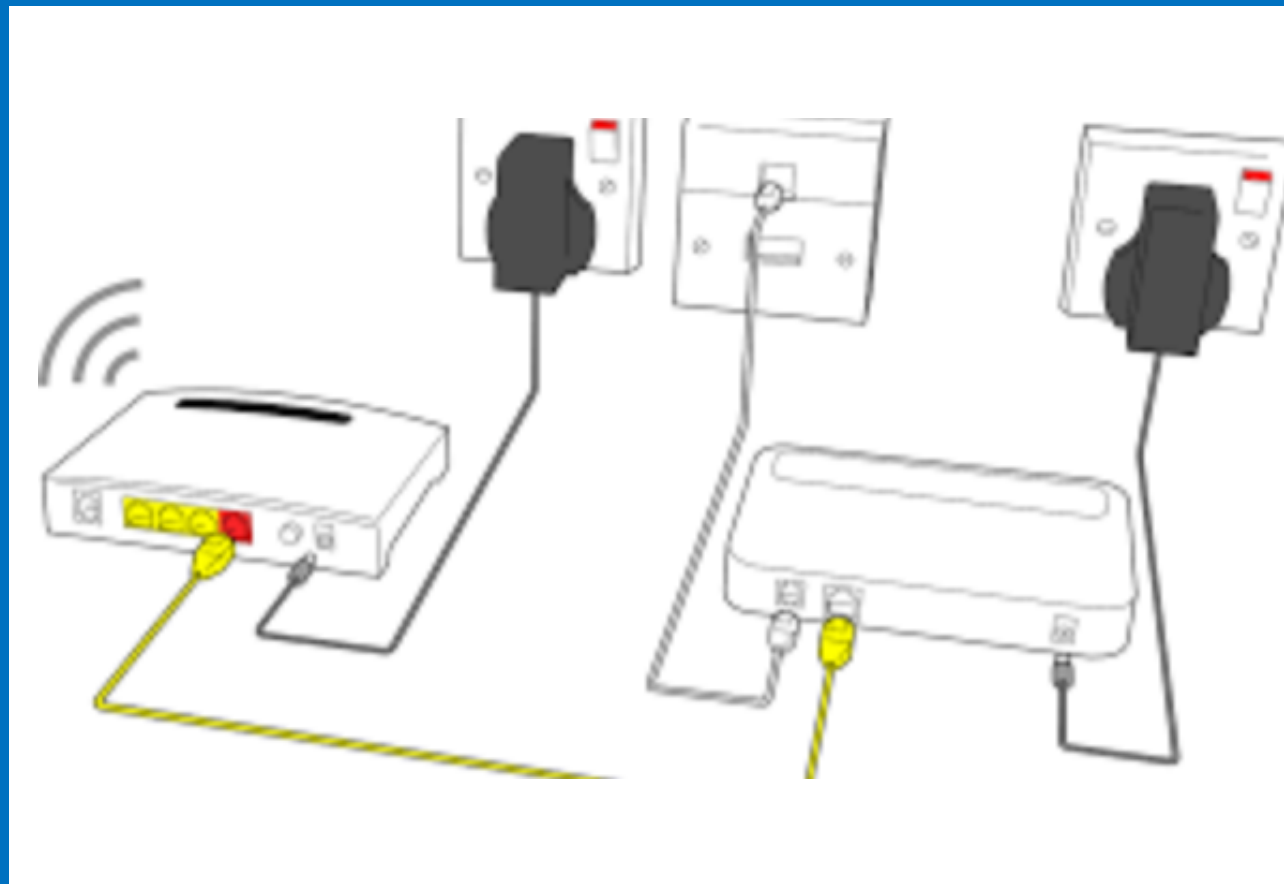
Step 1: Power the router

- Plug the power adapter into the router
- Switch it on
- The lights will begin to turn on this means the device is starting up



Step 2: Connect the fibre box (ONT)

- Take the grey with yellow ends network cable
- Plug one end into LAN 1 on the fibre box (ONT) supplied by your fibre provider
- Plug the other end into the WAN / Internet port on your Reflex GO router (as labelled on the device)



Step 3: Connect to your network (upstream router)



- Take the plain grey network cable
- Plug one end into LAN 2 on the Reflex GO router
- Plug the other end into any available port on the ONT
- (Ports 1 to 4 can be used)



Step 4: Complete your setup

At this point, your setup depends on what you ordered:

Option A: GO Fibre (Wired Only)

- Use the grey network cable
- Connect your computer or switch into ether2 – ether5 on the router
- Confirm that internet access is working

⚠ This setup provides wired connectivity only (no Wi-Fi).

Option B: GO Wi-Fi

- Use the grey network cable
- Connect from ether2 (LAN) on the router to your Wi-Fi Access Point
- Power on the Access Point
- Wait for the Wi-Fi light to stabilise
- Connect your devices to the Wi-Fi network

Your Wi-Fi name and password:

- As discussed and confirmed during your kick-off meeting



Check your connection

Once everything is connected:

ONT (fibre box) should show:

- Power - solid green
- PON - solid green
- LAN - solid green

Router should show:

- Lights on and stable

This confirms your service is active.

You're connected!

That's it.

Your Reflex GO service is now live and ready to use.

No passwords to configure.

No settings to change.

No technical setup required.



Need Help?

If anything doesn't look right, we're here to help.

Support Team - existing orders & technical assistance

- Email: gosupport@reflex.co.za
- Contact number: 0872 450 455

Sales Team (new orders, upgrades or enquiries)

- email: go@reflex.co.za